**67 Days & Counting...** Is Your Bank Ready for the July Reg CC Changes and Restrictive Endorsements?

April 23, 2018

ADAMS AND REESE LLP





# Today's Agenda

- Reg CC Amendments
  - Electronic Checks, ECIs
  - Returns & Notices
  - Warranties, Alteration Presumption
  - Remote Deposit Capture Indemnity
  - Restrictive Endorsements



- A Technological Solution to Restrictive Endorsements
- Q&A





### Today's Sponsor



 OrboGraph (www.orbograph.com), a subsidiary of Orbotech, is a premier developer and supplier of intelligent electronic/paper automation solutions in healthcare revenue cycle management (RCM), as well as recognition solutions, payment negotiability and check fraud detection for the U.S. check processing market.



### Today's Presenters

- Paul Carrubba,
  - Adams and Reese LLP
- John Leekley,
  - RemoteDepositCapture.com
- Joe Gregory,
  - OrboGraph



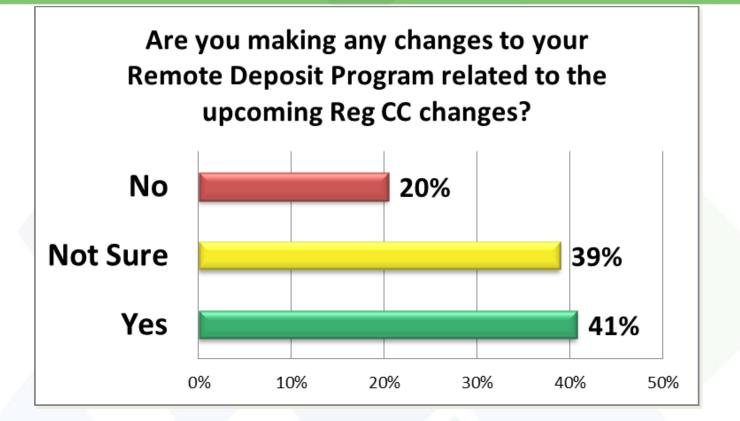






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### Industry Preparedness / Action



For more information...:

- <u>Articles & Resources on RemoteDepositCapture.com</u>
- FRB Press Release & Link to Reg CC Amendments



### **Overview of Reg CC Amendments** *Effective July 1, 2018*

Paul Carrubba paul.carrubba@arlaw.com 601.292.0788





### **Presentation Content**

THIS PRESENTATION IS DESIGNED TO PROVIDE ACCURATE AND AUTHORITATIVE INFORMATION REGARDING ITS SUBJECT MATTER.

IT IS PRESENTED WITH THE UNDERSTANDING THAT THE PRESENTER IS NOT RENDERING LEGAL, ACCOUNTING, OR OTHER PROFESSIONAL SERVICES.

IF LEGAL ADVICE OR OTHER EXPERT ASSISTANCE IS REQUIRED, THE SERVICES OF A COMPETENT PROFESSIONAL PERSON SHOULD BE SOUGHT.



### Definitions

- Electronic Check and Electronic Returned Check
  - Electronic image of, and electronic information derived from, a paper check or return check that
    - I. Is sent pursuant to an Agreement
    - 2. Conforms to ANS X9.100-87

- Electronically-created Item (ECI)
  - Image of a Check
  - Not derived from a paper check



• Checks include Electronic Check or Electronic Returned Check.

• Check does not include an ECI.





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#### Paying Bank's Responsibility for Return of Check and Notice of Nonpayment

- Expeditious Return
  - Received by depositary bank no later than 2:00 p.m.
     local time on second business day
- Notice of Nonpayment
  - \$2,500 increased to \$5,000
  - Received no later than 2:00 p.m.
  - Identification of returned check





#### Depositary Bank's Responsibility for Return and Notice

- Paying Bank liable for expeditious return only if Depositary Bank accepts electronic returns
- Acceptance of paper returned checks
- Acceptance of oral notices
  - (1) At the telephone number indicated in the indorsement; and
  - (2) At any other number held out by the bank for receipt of notice of nonpayment.



### Warranties on Electronic Check and Electronic Return

- Presenting and Returning Bank warrants that
  - Image accurately represents information on original and MICR line
- No person will receive duplicate
- Warranty made to any transferee, paying bank and drawer on presentment
- Warranty made to transferee, depositary bank and owner



### Warranties on Remotely Created Check

- Person on whose account the check is drawn authorizes check for the amount
- Warranty bank may defend under UCC 4-406

	· · · · · · · · · · · · · · · · · · ·
John Smith 123 Main Street Anywhere, WI 12345	6370 Date 02/06/18
Pay to the Order of BEST BUY *****FIFTY-NINE AND 00/100*****	\$59.00
	095-0955613643-095
Memo 42693561259698	Authorized by your Depositor 02/06/18
• 3 5 5 6 8 5 7 • <b>5</b> 7 • 5 7 5 5 5 5 5 5 5 5 7 • 5 7	2 # 6 3 70



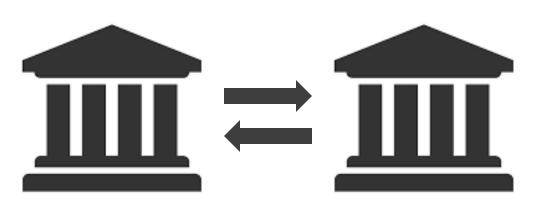
## ECI Indemnification

- Transferor indemnifies transferee bank, paying bank and returning bank against loss from:
  - Image not derived from paper
  - Image not authorized or not authorized for amount
  - Duplicate payment
- Notice must be given within 30 days after knowledge



# "Subject to Agreement..."

Presentment and Issuance of checks are subject to agreement between presenting and paying bank.





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### Presumption of Alteration

- Presumption of Alteration when the dollar amount or payee have been altered on a substitute or electronic check.
- Presumption may be overcome by evidence or production of the original.

	ORFORATION Portland, Oregon 99	91	N	4	90490
	· ·		DATE Jan. 15, 2015	CHECK NO. 4906490	NET AMOUNT \$3589.20#
PAY TO TH <mark>IR. J.</mark> OHDLF57354 OF Middle			ski	Eine M	ES REQUIRED
	#490490		1379 <b>1</b> 836 <u>1</u> 2033	679#	



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### Remote Deposit Capture Indemnity by Depositary Bank



- Depositary Bank that accepts RDC indemnifying Depositary Bank that takes an original check
  - From loss caused by duplicate
- No indemnification if check contains Restrictive Endorsement

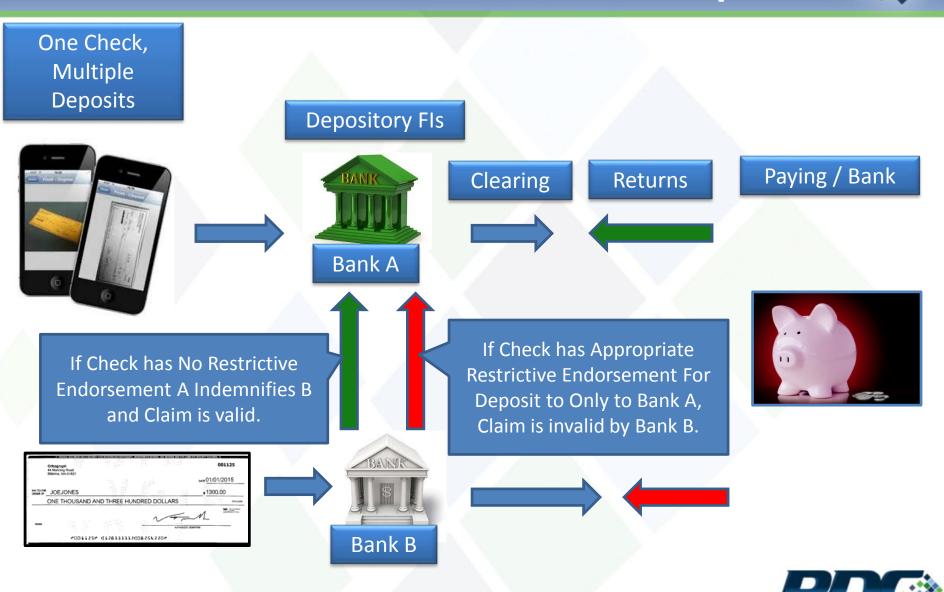




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# **RDC** Indemnification Example



# Indemnity - Discussion

- Scenario #I:
  - Single Mobile Deposit,
  - then Paper w/ Endorsement
- Scenario #2:
  - Multiple Mobile Deposits,
  - then Paper w/ Endorsement
- Scenario #3:
  - Mobile Deposit(s) with Blank Back (fake)
  - then Paper w/ Endorsement





### **Restrictive Endorsements**

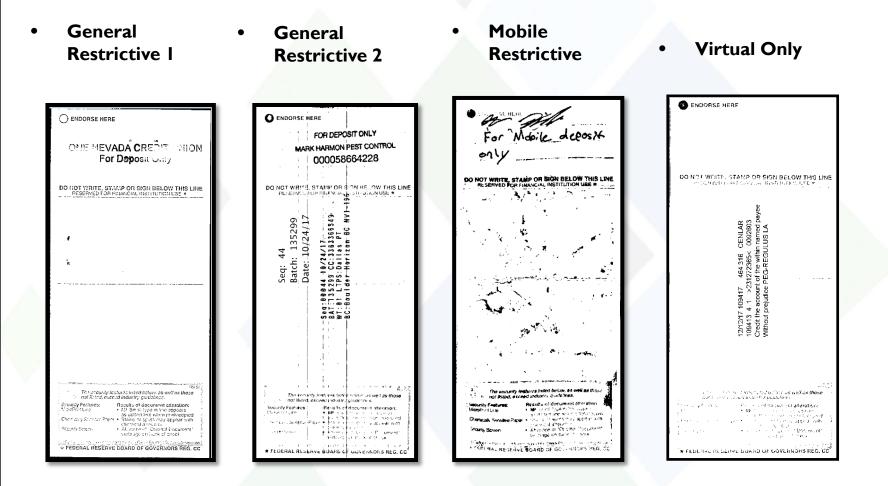
- Purpose, as used in Reg CC...
  - To Indicate
    - Check has already been processed
    - Method of Processing
    - Restricted to a specific Depositary Institution
  - To Prevent Duplicate Deposit of item
  - To Protect
    - RDC FI from Duplicate Claims
    - Payor





### Reg CC & Restrictive Endorsements

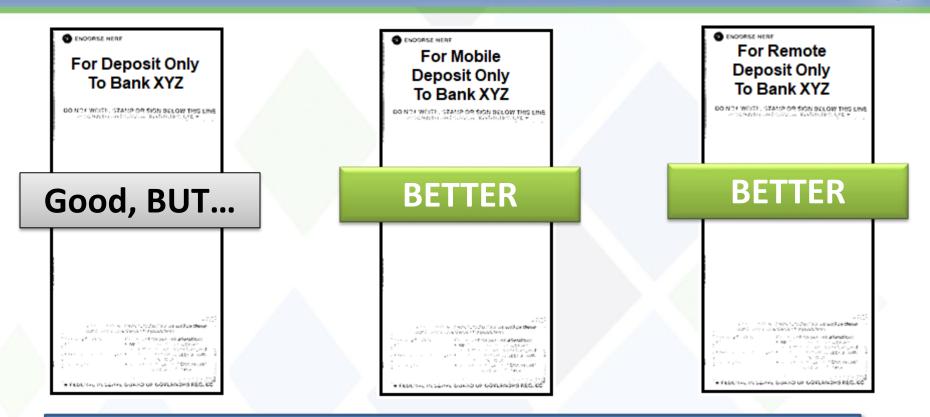






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#### **Appropriate Restrictive Endorsements**

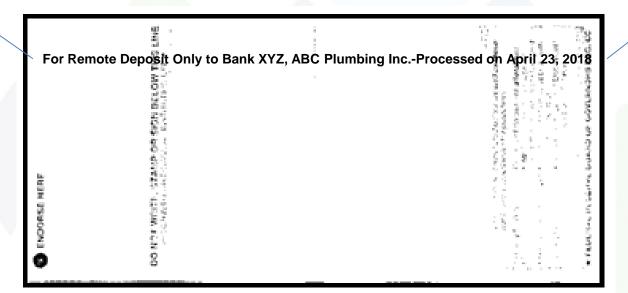


Appropriate Restrictive Endorsements require 2 minimum elements;
1) Method of Deposit (For Mobile Deposit Only)
2) Intended Depository Institution (To Bank XYZ)



### Scanner-Printed Endorsements?

For Remote Deposit Only to Bank XYZ, ABC Plumbing Inc.-Processed on April 23, 2018



Key Question: Even if the depositor's endorsement is not in the "correct" location, is the endorsement still "valid" for the purposes of the Reg CC Indemnity?



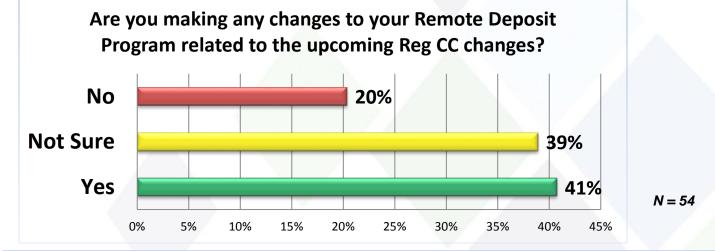
# Survey Results Reg CC Industry Readiness

John Leekley, RemoteDepositCapture.com

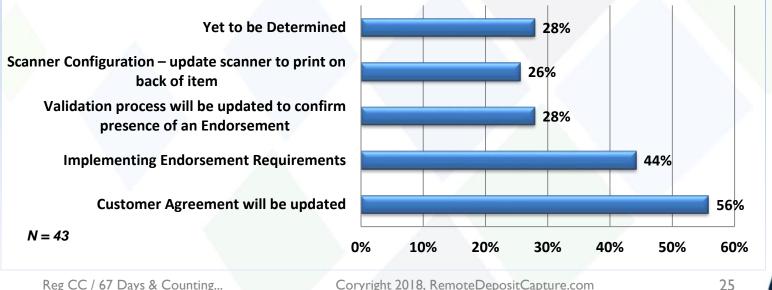
54 Financial Institutions April 2018



#### Most Fls Still Deciding on Changes



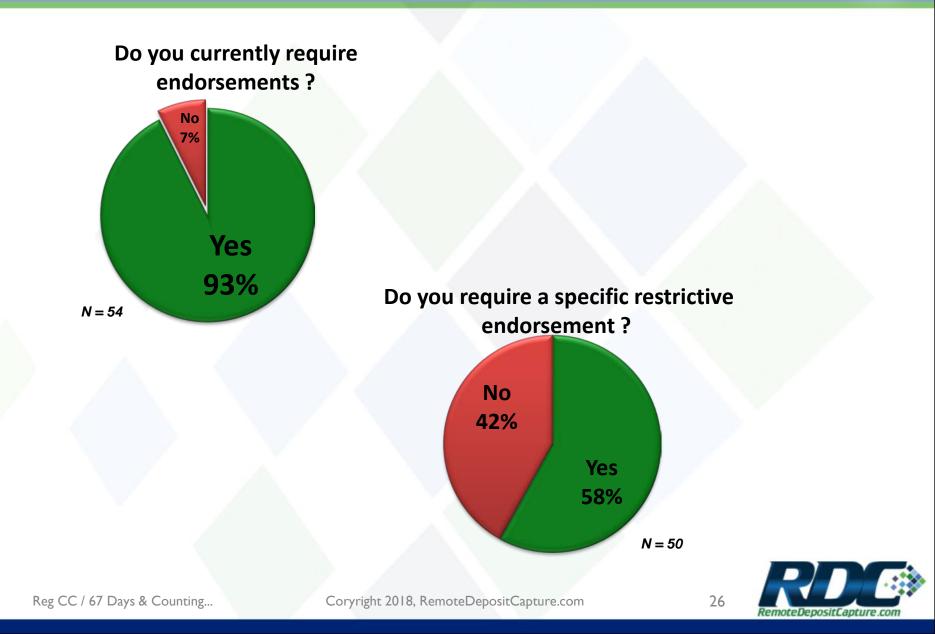
#### In what areas will you be making changes?





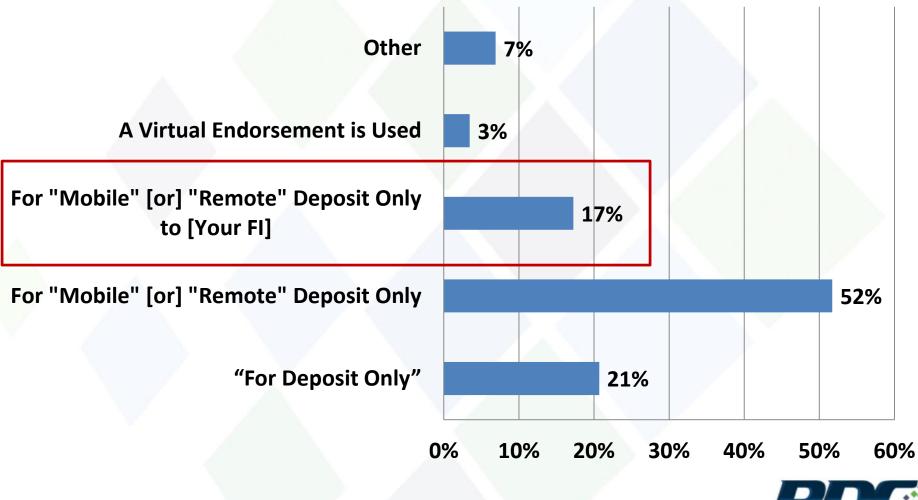
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#### Most FIs Require Specific Endorsements



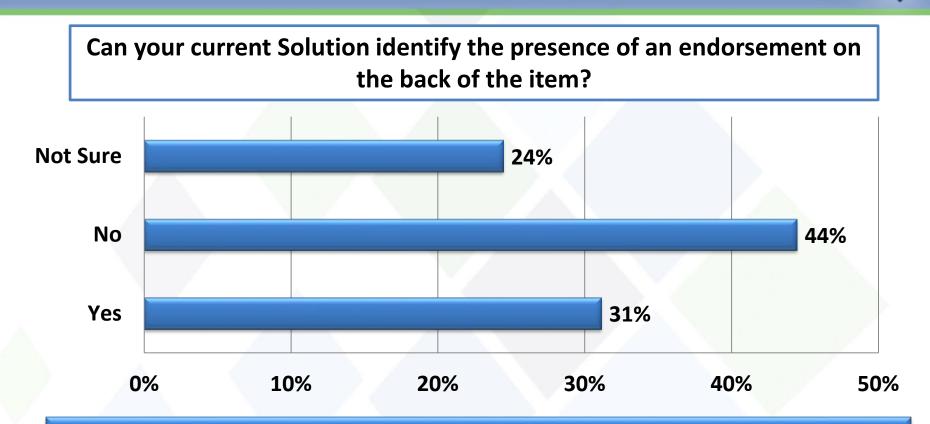
#### Fls Vary on Specific Endorsement Language

#### What do you require the restrictive endorsement to say?





#### Automated Endorsement Detection is Low



Restrictive Endorsements have not been an important priority for most Solution Providers and Financial Institutions. But that's about to change...



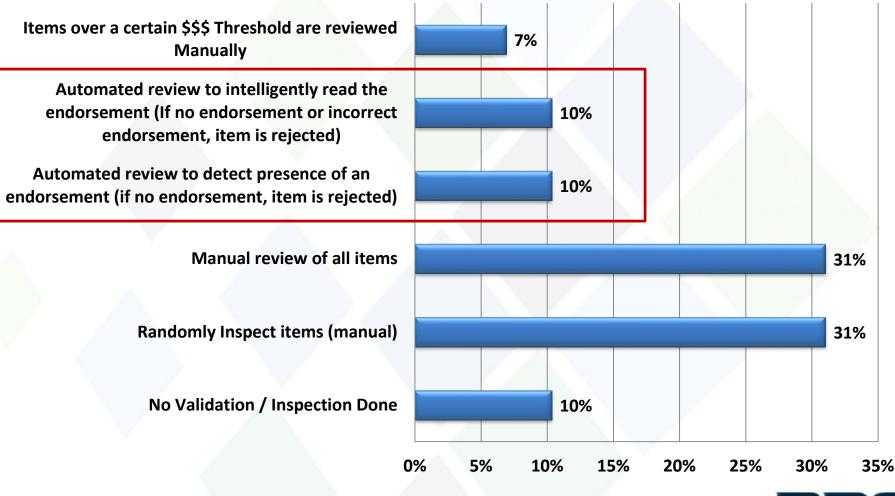
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#### Endorsement Review Process is Manual



#### How do you validate / Inspect the endorsement?





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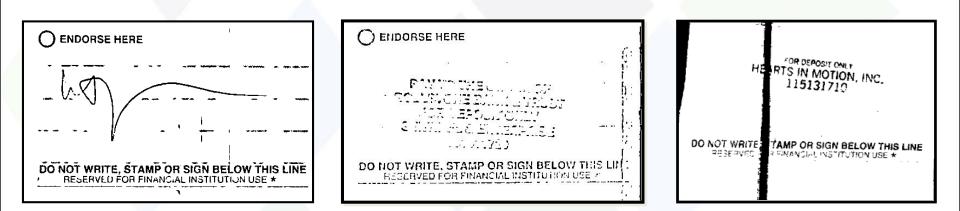
### A Technological Approach to Restrictive Endorsements

Joe Gregory, OrboGraph





# Detection vs. Validation (Presence vs. Reading)





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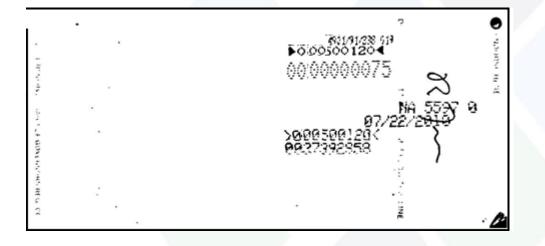
### Challenges of Accurate Detection

- Classification
  - Stamped vs. handwriting
  - Variability of endorsements
  - Quality
  - Placement
  - Virtual endorsement





CREDITED TO THE ACCOUNT OF THE WITHIN NAMED PAYEE





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### Challenges of Reading/Recognition



- Recognition
  - Keyword searching
  - Full field scoring
  - Matching vs. free read
- Technologies
  - -OCR
  - ICR
  - Artificial Intelligence (Deep Learning)
  - Training







# Workflow Considerations

- Positive validation
  - Mobile RDC
  - RDC
- Negative confirmation
  - Teller
  - Branch
  - ATM
  - Kiosk
  - Inclearings: high dollar
- Check casher (MSB) deposits





MOBILE RDC





Validate Payment Negotiability To Match Your Deposit Agreement

- Is the amount correct?
- Is it post dated or stale?
- Does the payee match the account holder?
- Is it a 3<sup>rd</sup> party check or made to cash?
- Does the payor = payee?
- Does it match a negative list? Payee/payor/MICR
- Does a signature exist?
- Is it a money order or non-check?





# **Successful Automation**

### Leads to...

# Customer Acceptance & Adoption



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### Key Lessons Learned - Endorsements



- I. Restrictive Endorsements: NOT Required, but helps reduce risk of duplicates
- 2. Business Case: Labor, risk & fraud
- 3. To what level should EVERY item need to be inspected?
- 4. Recognition/Al Inspection:
  - I. Solution providers developing enhanced solutions
  - 2. Banks still creating requirements





### Next Steps for your FI

- Update Legal Agreements
  - Use Appropriate Restrictive Endorsements
  - Ensure necessary changes for eligible items, Warranties, Indemnities
- Review Operations & Tech
  - New Return & Notice Requirements
  - Scanner Printing of Endorsements
  - Endorsement Review Process
- Work with your Solution Provider
  - Endorsement Presence ID & Verification
  - Endorsement Application (via Scanners)



## AGREEMENTS

- Electronic Presentment
  - Bilateral
  - Clearing House
  - Federal Reserve Regulation J
  - Operating Circular 3
- Remote Deposit Capture
  - Eligible Items (excludes ECI & RCC)
  - Endorsement Requirement
  - Indemnification
- Deposit Account
  - Item Includes
    - Checks, Drafts, Withdrawal Slips
    - Images
    - IRD
    - ECI
    - Electronic Debits (ACH, Debit Card, Online, etc.)

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- Remotely Created Checks (deposit and payment)















### Thank you to our Sponsor



### For solution information on restrictive endorsement detection (Anywhere Validate) & check fraud detection

#### Anywhere Validate

Validating payment negotiability of paper originated items

#### Anywhere Fraud

Transaction and image analysis for counterfeit, forgery and alteration detection

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- New resource page: <u>www.orbograph.com/reg-cc</u>
- <u>http://orbograph.com/anywhere-validate/</u>
- http://orbograph.com/anywhere-fraud/

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# For More Information

- Paul Carrubba,
  - Of Counsel
  - Adams and Reese LLP
  - 601.292.0788
  - paul.carrubba@arlaw.com
- John Leekley,
  - Founder & CEO, RemoteDepositCapture.com
  - John@RemoteDepositCapture.com
  - 888-290-1581
  - www.RemoteDepositCapture.com
- Joe J. Gregory,
  - VP Marketing, OrboGraph
  - Joe.Gregory@Orbograph.com
  - (978)667-6037







